

Refuse and recycling consultation

February/March 2017

[Please answer ALL the following questions for your survey results to be counted. You are only able to provide one answer per question, except on questions 2 & 3 where each box should have a number. Only one response per household will be permitted. There is room for general comments at the end of the survey.]

1. How important is it that as a Borough we try to recycle more?

Very important ☐ Important ☐ Neither important or unimportant ☐ Not important at all ☐

2. What do you value most about the current refuse and recycling services?

Please rank your top (1-7) answers: 1 being your most valued

- | | |
|--|--|
| <input type="checkbox"/> We have above average recycling rates | <input type="checkbox"/> The use of black bags for general waste |
| <input type="checkbox"/> A high-quality safe service | <input type="checkbox"/> The free green waste collection service |
| <input type="checkbox"/> Frequency of collection | <input type="checkbox"/> The current recycling system |
| <input type="checkbox"/> No additional collection charges | |

3. If the Council has to make any changes what do you think is the most important factor to consider?

Please rank your top (1-8) answers: 1 being your most valued

- | | |
|--|---|
| <input type="checkbox"/> Making it easy for residents to recycle | <input type="checkbox"/> Ensuring no additional charges are levied at residents |
| <input type="checkbox"/> Saving money to protect other services | <input type="checkbox"/> Keeping to the current black bags for general waste collection |
| <input type="checkbox"/> Reducing our environmental impact | <input type="checkbox"/> Maintaining a free garden waste collection service |
| <input type="checkbox"/> Keeping the current frequency of refuse collections | |
| <input type="checkbox"/> A high-quality safe service | |

4. Do you agree or disagree with the below statement?

"Moving to a wheelie bin for general waste and recycling collections would make it better for my household."

Strongly agree ☐ Agree ☐ Neither disagree or agree ☐ Disagree ☐ Strongly disagree ☐

5. Do you agree or disagree with the below statement?

"Although many council's provide fortnightly waste collection services - if introduced it would cause hardship for my household."

Strongly agree ☐ Agree ☐ Neither disagree or agree ☐ Disagree ☐ Strongly disagree ☐

6. In order to safeguard the existing weekly service for general waste collection which statement best describes your thoughts?

- ☐ I would be prepared to pay up to an extra £25 per year
- ☐ The Council should introduce an annual charge for the garden waste collection service for customers of up to £50
- ☐ The Council should make all the necessary savings by changing the way in which it collects refuse and recycling
- ☐ I would not be open to paying any additional charges - the Council should make cuts to other frontline services to safeguard the current collection service

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ABOUT YOU

First Name: _____ **Surname:** _____

Email: _____ **Alternative contact:** _____

*we would only contact you on matters regarding refuse and recycling OR to randomly verify respondent authenticity

Address: _____

_____ **Postcode:** _____

House Type: **Flat** ☐ **House with frontage** ☐ **House no frontage** ☐ **Other** ☐

Disability: Are you registered disabled? **Yes** ☐ **No** ☐

COMMENTS

Please enter any comments you may have about refuse and recycling or the consultation process/survey as a whole:

Thank you for taking the time to complete our survey.

WHAT NEXT?

This consultation closes on **12 March 2017** where we will examine all responses and publish the results in the next Letterbox and online.
REMEMBER: If you have completed a Letterbox / paper copy please return by post or by hand before the closing date.

Do it online: http://www.oadby-wigston.gov.uk/lets_talk_about_rubbish